

Dear Commissioners:

Don't prevent states from fixing my cell phone problems. I am writing to oppose CG Docket No. 04-208 and WT Docket No. 05-194, which will unjustly take away the authority of states to tackle problems with cell phone service, including abusive cancellation penalties. Worse, the proposal will put in place a weak set of cell phone company-endorsed rules that offer no improvements in service or enforcement.

It's time to adopt policies that force cell phone companies to improve the level of service they provide to consumers. In this time of Bush, War, Stripping the lands of its natural life, oil prices, Iraq funblings, and Social Security...it should be obvious that this is another way and form to confuse the masses and control legislature to allow Big business to get on board with getting rich. This is another outrage against humanity at its finest. Do our leaders not see the direction of where we are going. I urge you to stand up for what's right and say NO to The Cell phone industry writing its own rules and becoming fat off the American public.

Although CG Docket No. 04-208 purports to address consumer frustration with confusing cell phone bills, hidden fees and misleading advertising, the proposal does little for consumers. In the name of helping us, the agency is proposing to block states from passing their own pro-consumer laws. As bad, WT Docket No. 05-194 would bar state courts from enforcing state law when it comes to unfair and abusive cell phone contracts. That's going too far.

States are responding to consumer complaints. Don't stop them! And don't give in to adopting weak, industry-drafted rules in their place. The FCC should stand up to the cell phone industry, and respect states' rights and strong consumer protections.

Sincerely,
Robin Clepper